



SPARKEN HILL ACADEMY

November 2024

Dear Parent/Carer

Due to a change by Squid who are our school meals payment service, unfortunately we are having to make changes to the way we monitor and organise dinner payments.

If your child takes a school meal their Squid account **MUST be in credit**, otherwise they will not be served a school lunch. In the past if your child/children's accounts fell into arrears we agreed to serve two lunches before asking for parents to either provide packed lunches or the child being given a jam sandwich and a piece of fruit for a lesser charge. Due to these changes, we will no longer be able to continue this, much like when your child reaches secondary school, accounts must be in credit for them to receive a lunch.

If your child is currently in arrears these must be cleared by 1st December and be in credit for week commencing Monday 2nd December to enable them to take any further school meals.

The Academy is not in a position, to carry the arrears, much like any other business, for example you would be unable to call at McDonalds order a lunch and pay at, a later date, no payment no McDonalds!

Therefore, moving forwards all arrears need to be cleared by 1st December 2024 and children will only be given a school meal IF their account is in credit to cover the cost of a full meal, priced at £2.75 per day. You are able to top up accounts to any amount you wish. You can pay weekly, monthly, or even termly and accounts will be credited accordingly. There is an option on Squid that can automatically top up your child's account when it drops below a certain amount, which should make it so that your child is always in credit.

Yours sincerely,

Principal