

Getting support from our Community Team

A guide for parents and carers on how we support your child's wellbeing, step by step. You can raise a concern at any time, and you'll be kept informed and involved throughout.



A few things to know

- You don't need to wait for a specific stage — you can raise a new or ongoing concern at any point in the process.
- Support at each stage continues alongside the next — for example, pastoral support doesn't stop once ELSA begins.
- A referral to CAMHS is only ever made with your knowledge and agreement.
- You're welcome to ask the community team for an update on your child's support at any time.

Questions or concerns?

Please contact one of the Community Team via Reception or in the playground each morning. Alternatively, contact Karen on 07540 686381.